Contact Centre: 086 110 0670 • Fax: 086 242 8543

Email: satrix@aospartner.com • Website: www.satrix.co.za



**FORM 12** 

# INITIAL PUBLIC OFFERING LUMP SUM ADDITIONAL INVESTMENT APPLICATION FORM

- To be completed by clients who already have Satrix Investments and would like to purchase Satrix Momentum ETF securities as part
  of the IPO.
- <u>Please Note</u>: The closing date for the submission of all applications to take part in the Satrix Investment Plan IPO, along with the relevant supporting documentation, including proof of payment, is Friday the 02<sup>rd</sup> November 2018, at close of business (17h00). <u>All late submissions will be processed after the funds have listed.</u>
- Please complete this application form and submit to the relevant contact centre. When emailing your documentation please ensure that the size limits of your attachments do not exceed 5MB. Should you have any queries, please contact the relevant Call Centre.

Ap	plication Details
I. INVESTOR DETAILS	
Satrix investor code:	
Title:	Full names:
Surname/ legal entity name:	
Identity / passport / entity registration number:	
Residential address / Trading address:	Postal address:
Postal code:	Postal code:
Home tel no:	Office tel no:
Fax no.:	Cellular no:
E-mail address:	
2(a). FUND SELECTION Please ensure that the amounts allocated across investme	OLLOWS  TF must be made in increments of R1000.00 (R1000.00; R2000.00; R3000 ents below add up to your total lump sum amounts. (View our Product
Information Documents on our website www.satrix.co.za)  ETF Selection Value	
1. R R	
2(b). TAX FREE SAVINGS OPTION	
s the tax free savings option applicable to this application?	Yes No No

# IPO LUMP SUM ADDITIONAL INVESTMENT APPLICATION FORM Application Details, cont.



INCOME DISTRIBUTION:	
Income Distribution Instruction*: Re-invest Pay out	
* NB: All distributions less than R100.00, per portfolio, will automatically be re-invested	
2(c). SOURCE OF FUNDS	
Salary Policy Donation Gift Savings Investment Inheritance	
Other (please specify):	
2(d). WAYS TO PAY	
<ul> <li>All deposits must be in South African Rands or we will return the funds.</li> <li>There may be a delay between when you deposit your funds and when they actually reflect in our account.</li> </ul>	
LUMP SUM DEPOSIT BANK DETAILS	
Transactions will only be traded upon confirmed receipt of documentation and funds are reflected in the relevant bank account. Please include your proof of payment with this application form (deposit slip; electronic payment confirmation). Please note that as per banking legislation, cheque deposits will need to undergo a clearing period of 10 calendar days within the Rand Monetary Area, and 15 calendar days outside the Rand Monetary Area (i.e.: Lesotho, Namibia and Botswana). The funds will therefore only be available for investment after the clearing period has lapsed.	
Direct deposit Total:	
Electronic transfer Total:	
ETF Lump sum be made to:	
SATRIX Managers (RF) (Pty) Ltd	
Bank: ABSA Bank Branch: Investor Services	
Branch Code: 336005 Account No.: 4072377928	
Reference: Please use your Investor Code OR SA ID number.	
PLEASE TAKE NOTE THAT THESE BANKING DETAILS ARE UNIQUE FOR THE INITIAL PUBLIC OFFERING, AND SHOULD ONLY BE USED F PAYMENTS IN THIS REGARD. PLEASE REFRAIN FROM USING ANY OTHER BANKING DETAILS FOR YOUR INVESTMENTS INTO THE INITI	
PUBLIC OFFERING. THE BELOW BANKING DETAILS WILL BE CLOSED AFTER THE CLOSING DATE OF THE INITIAL PUBLIC OFFERING.	
2(e). DEBIT ORDER BANK DETAILS	
Please note: subscriptions to the IPO can only be in lump sum investments. Should you, subsequent to the IPO, wish to make debit order	
investments, please complete this section.  Please note that the first debit order run for the Satrix Momentum ETF securities will be on the 3 <sup>rd</sup> of December 2018.	
(Please complete this section fully if the bank account from which the debit order deduction must be made is different from the bank	
account detailed in Section 4)	
Please use BANK DETAILS from SECTION 4 – INVESTOR BANK DETAILS Please use bank details below	
Name of account holder:	
Name of account noider:  Bank:	
Account No: Account type: Cheque Savings Transmission	_
Branch Name: Branch Code:	
Please include your proof of a South African bank account with this application form (copy of cancelled cheque or current bank statement which reflects bank name, acc. holder's full name and bank acc. no.) Please note that no internet or Credit Card statements will be accepted.	
Recurring debit order Total:	
Debit Order Date: 3 <sup>rd</sup> of the Month 25 <sup>th</sup> of the Month	
Recurring intervals:	
Debit order annual increase: 0% 5% 10% 20%	
Debit Order Authority	

- I/We hereby request, instruct and authorize SATRIX Managers (RF) (Pty) Ltd, its successors or its assignees to draw against my/our account with the bank noted above (or any bank or branch to which I/we may transfer my account).
- I/We understand that all such withdrawals from my/our bank account shall be treated as though they had been signed by me/us personally.
- I/We agree to pay any bank charges and costs relating to the debit order authority, including debit order rejection fees.
- I/We acknowledge that I/we may cancel this authority by giving the Administrator not less than 10 business days' written notice.

## IPO LUMP SUM ADDITIONAL INVESTMENT APPLICATION FORM Application Details, cont.



- IWe agree that receipt of this instruction by the Administrator (as defined in the Terms and Conditions) shall be regarded as receipt thereof by my/our bank.
- In order to activate the debit order, the Administrator must receive the application form at least 10 business days prior to the first debit order date.
- . The debit order will only be actioned on the signing of this Authority.
- There is a 40 day holding period on SATRIX units bought with the most recent debit order.

Signature of bank account holder	Date (ccyy-mm-dd)

#### 3. TERMS AND CONDITIONS

#### 3.1 How we process your personal information

- We collect personal information about you to offer you the best service. We will not share this information outside of the Sanlam Group, its
  associated groups or agents, without your explicit consent. In order to provide you with an effective service, we may be required to share this
  information with our administrators or agents who perform certain services for us (e.g. mail houses who post your statements on our behalf),
  members of the Sanlam Group, your financial adviser or broker, as well as with any regulatory bodies as the law requires. We may share your
  information with foreign regulatory bodies if required.
- Your information is used for administrative, operational, audit, marketing, research, legal and record keeping purposes. We will take all reasonable steps necessary to secure the integrity of any personal information which we hold about you and to safeguard it against unauthorized access. If you don't consent to us using your personal information, there may be delays or some instructions might not be carried out. You can have access to your information at any time and ask us to correct any information we have in our possession. Please feel free to write to us to obtain a copy of this information. We keep relevant documents for a period of five years or more as required by the law. If you consent to us retaining your personal information for periods of longer than five years, we will restrict access to your information. It will only be processed for storage or for purposes of proof (with your consent).

#### 3.2 Unclaimed assets and how they affect you

- As a member of the Association for Savings and Investment SA (ASISA), we follow ASISA's Unclaimed Assets standard. An unclaimed asset is
  any investment on which there have been no transactions for ten years, or in the case of a deceased estate, more than three years have passed
  since we have received the notice of death. Our policy is to continue reinvesting all income distributions (interest) and redemption payments until
  the investment is sold, regardless of the time frame.
- According to ASISA's Unclaimed Assets standard, we follow a process of tracing investors or beneficiaries on any unclaimed assets. Any
  reasonable administrative and costs incurred to trace the investor may be recovered from the value of the portfolio, thereby reducing the value of
  your investment. Tracing will cease where the value of the investment is less than R1000 and the costs of tracing exceeds the benefit of tracing.
  More information on the ASISA Standard on Unclaimed Assets and the processes is available on www.asisa.org.za.
- Please note that to prevent your investment becoming an unclaimed asset, it is your responsibility to inform us of any change in your personal information.

#### 3.3 Update your personal details

It is your responsibility to keep us informed of any changes in your banking details, personal information or current identification information (e.g. change of address, change of surname and contact details). If any of your details have changed, please contact the Call Centre.

### 3.4 Complaints procedure

We want to give you outstanding client service, but sometimes things go wrong. If you are dissatisfied with our service, or any of our products have disappointed you, we would like to hear about it. Please contact the Administrator on Tel: 0861 100 670, email: <a href="mailto:satrix@aospartner.com">satrix@aospartner.com</a> and inform them of the complaint.

Should you fail to receive service from the Administrator that satisfies your complaint, you may wish to contact SATRIX Managers (RF) (Pty) Ltd directly: complaints@satrix.co.za.

Your views are very important to us. When we receive your complaint, a competent team, specifically trained to handle and resolve complaints, will investigate it and try to resolve it **as soon as possible** in a fair manner. If the complaint has not been resolved to your satisfaction, you may refer it to the Sanlam Arbitrator. The Sanlam Arbitrator is an impartial person that settles disputes between dissatisfied clients and Sanlam.

Fax: +27 21 957-1786	
Email: arbitrator@sanlam.co.za	
4. COMMUNICATION WITH SATRIX	
Please send all communication (including quarterly statement) via:	Post
(Unless otherwise instructed, SATRIX will send statements via email)	

## 5. INVESTOR DECLARATION

Conlam Arbitrator contact dataile

#### (This declaration must be signed by all investors)

- I warrant that I have the power and authority and am legally competent to enter into and conclude this transaction, with the necessary assistance where such assistance is a legal requirement.
- I am aware that this product offers no cooling-off rights.
- I understand that this application is subject to the SATRIX Scheme's Supplemental Deed (the Deed) and that this application, read with the Deed, constitutes the entire agreement between SATRIX and myself.
- In terms of the Prevention of Organised Crime Act (No. 121 of 1998), I confirm that, in respect of this investment, the funds originate from a legitimate source. I further agree to answer any questions with regard to the source of the funds used for payment and to provide additional information as and when required by SATRIX.

## IPO LUMP SUM ADDITIONAL INVESTMENT APPLICATION FORM Application Details, cont.



- I am aware of the terms of dividend and interest withholding tax legislation. SATRIX will be obliged to withhold dividend and interest tax at a standard rate of 15% on all income and interest received. Should I qualify for and exemption or reduced rate of tax, the onus is on me to complete and submit the prescribed forms.
- I am aware of and consent to all costs relating to the investment. I know that the cost of buying/selling units may include an initial charge plus VAT and that there are no guarantees with regard to my capital. I acknowledge that there are further allowable deductions from the fund (e.g. an annual service fee) that impact on the value of my investment.
- I confirm that I understand the risk profile of the investment and that it is my obligation to familiarise myself with and accept the risks associated with this investment.
- I confirm that it is my responsibility to inform SATRIX of any changes in current identification information provided (e.g. change of address, change of surname or contact particulars).
- · I confirm that it is my responsibility to assure receipt of any instruction to AOS via fax, e-mail or post.
- I have read and understood the contents of this application form and agree to be bound by the terms and conditions (refer to Annexure (A)).
- · I confirm that I have received adequate information from my financial advisor or from SATRIX before completing this application form.
- I have read and understood the relevant Minimum Disclosure Documents (MDD) Investment Objectives, Information on NAV, Charges, Risk Factors and Income Accruals.

Signed at	
Signature of Investor (or duly authorised person/s for minor investors)	Date (ccyy-mm-dd)
Signature of Contact Person or Legal Guardian (if Section 2 or 3 of this application is applicable)	Date (ccyy-mm-dd)

#### **DISCLAIMER**

Satrix Managers (RF) (Pty) Ltd (Satrix) is an authorised Financial Services Provider (FSP No. 15658) and a registered and approved manager of Collective Investment Schemes (CIS) in terms of the Collective Investment Schemes Control Act, 45 of 2002. Satrix is the manager of the Satrix Unit Trust Scheme and the Satrix Collective Investment Scheme in securities. The Satrix Collective Investment Scheme in securities (SATRIX securities), while registered as CIS, are listed on the JSE Limited, trade at JSE ruling prices via any stockbroker or trading platform, and will incur trading and settlement costs. The price at which participatory interests trades on an exchange may differ from the price at which the manager repurchases participatory interests. As with all stock exchange investments, the market price of SATRIX securities will fluctuate according to market conditions, general sentiment and other factors. Past performance is not necessarily a guide to future performance nor does the Manager provide any guarantee with respect to the capital invested, nor the return of a portfolio. Collective Investment Schemes in Securities (CIS) are generally medium to long term investments. Additional information regarding the Satrix product portfolio's, brochures, application forms, schedule of fees, charges and commissions, annual and quarterly reports, can be obtained from the Manager. Should the user of this document seek financial, tax, legal, and/or accounting advice, the user should obtain his/her own independent advice.

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